

November 2022



## **Cautionary Note**

Certain information in this presentation may contain forward-looking information. Actual results could differ materially from conclusions, forecasts or projections in the forward-looking information, and certain material factors or assumptions were applied in drawing conclusions or making forecasts or projections as reflected in the forward-looking information.

Additional information about the material factors, assumptions and/or risks that could cause actual results to differ materially from the conclusions, forecasts or projections in the forward-looking information, and the material factors or assumptions that were applied in drawing a conclusion or making a forecast or projection as reflected in the forward-looking information are as disclosed in the company's disclosure documents filed on SEDAR from time to time, including but not limited to the company's most recent MD&A and AIF (www.sedar.com).

# Sienna at-a-glance

Sienna Senior Living Inc. (SIA: TSX) is one of Canada's leading owners and operators of seniors' residences with high quality assets in Ontario, Saskatchewan and British Columbia.

42 Long-term
Care Communities
(6,632 beds)

38 Retirement Residences (4,389 suites) 13 Managed Residences (1,461 beds/suites)

As at September 30, 2022

Sienna offers a full range of seniors' living options, including **independent living and assisted living** under its Aspira retirement brand, **long-term care**, and specialized programs and services.

\$1.7B
Total Assets

~12,000
Dedicated Team Members

**50**Years of Operations

\$0.94
Annual Distribution/Share

\$351M Available Liquidity

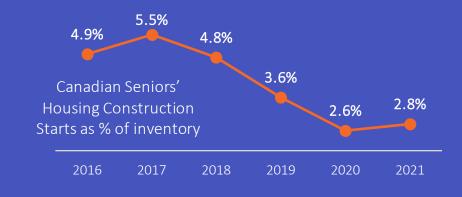
As at November 9, 2022

# **Investment Highlights**

- Leading **diversified** Canadian seniors' living provider with a **balanced portfolio** of retirement residences and long-term care communities
- 2 Compelling demographics with 85+ age group expected to triple in Canada in the next 25 years
- Needs-driven business supported by strong balance sheet and significant liquidity
- 4 Accretive acquisitions further enhanced through joint ventures
- Trading at a discount to Canadian REITs and peers based on analysts' 2022 Price/AFFO multiples
- 6 Stable dividend with attractive ~8% yield

# **Compelling Canadian Seniors' Living Fundamentals**

- Canadian seniors' population in the 85+ age group expected to triple over next 25 years according to 2021 census
- One in four people 85+ years of age already
   lives in a seniors' living setting
- Notable decline in construction starts in recent years





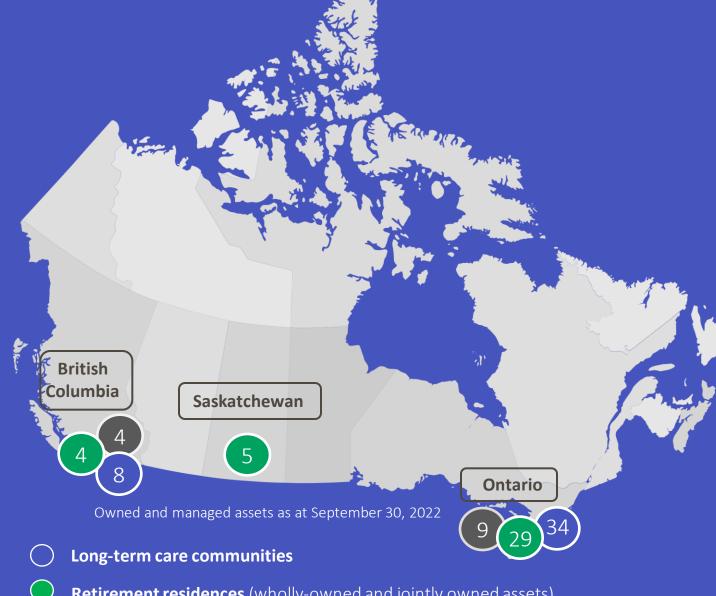
### **A Diversified Portfolio**

# Retirement

- High quality residences in key Canadian markets
- **Community-focused** service offerings and programs under Aspira brand
- **Development and expansion potential**

#### **Long-term Care**

- Well-located care communities in Ontario and British Columbia
- **High demand for long-term care** with rapidly aging population
- Stable revenue stream supported by government funding for resident care



- Retirement residences (wholly-owned and jointly owned assets)
- Managed residences (owned by third parties)

# **Growing Retirement Platform**



**12-property retirement portfolio** acquired in **Saskatchewan** and **Ontario** in May 2022





















# Strong Response to Aspira Retirement Brand



www.aspiralife.ca

Aspira brand off to a successful start with **26% increase in qualified leads** year over year in Q3

Rollout of **signature programs** 

**Nourish** by Aspira **Active** by Aspira and

**Explore** by Aspira



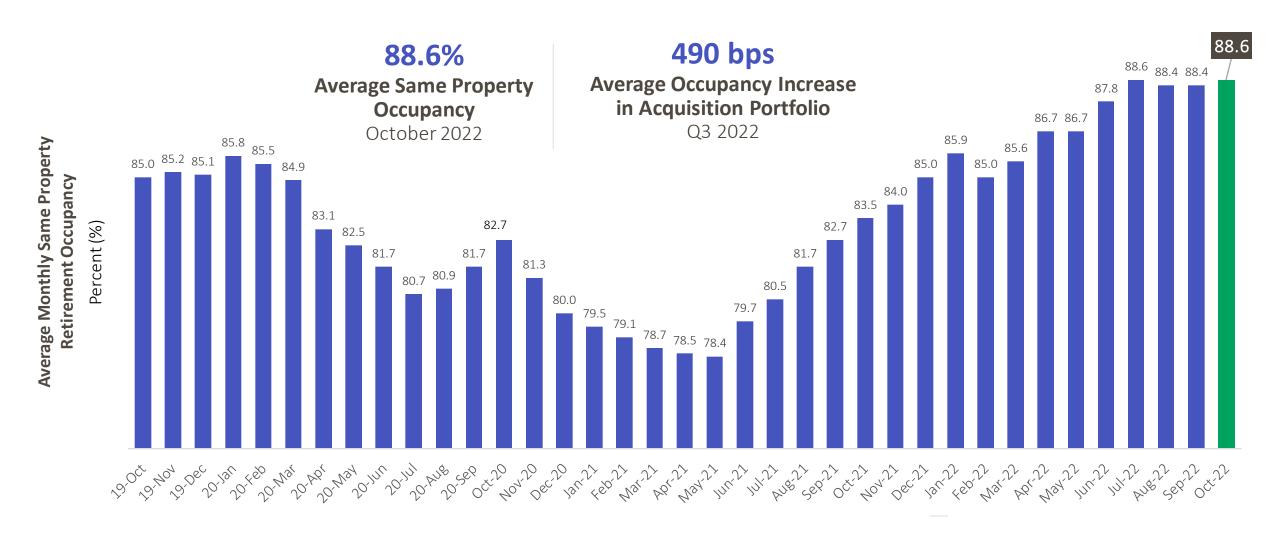
# **Marketing & Sales Initiatives**

Marketing and sales teams continue to generate strong interest in retirement residences by

- Building and maintaining excellent relationships with healthcare providers and local business partners
- Successful integration of 12 retirement residences acquired in Q2 2022
- Leveraging Aspira brand through
  - offering personalization and expanded choices to residents
  - ➤ invigorating team members as a result of successful rebranding initiatives



# Retirement Occupancy at Multi-Year High



# Implementing a New Long-Term Care Platform

### **Cultivating happiness in daily life**

We are driven by the philosophy that

HAPPINESS IS THE KEY TO WELL-BEING





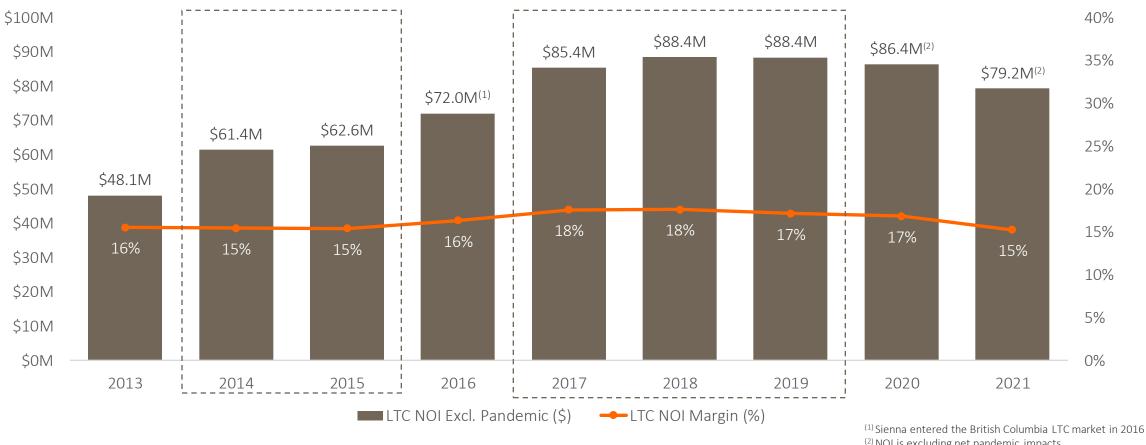




Four areas of focus are the move-in experience, food & dining, well-being, and visits & connections



# **Long-Term Care Net Operating Income and Margins**



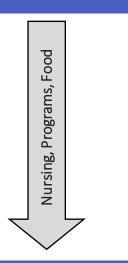
Long-term care NOI and margins have remained stable over time, although recent cost increases have been putting pressure on margins

<sup>(2)</sup> NOI is excluding net pandemic impacts

# **Ontario Long-Term Care Funding Rate**

#### **Per Diem Components**

# **Government Funding**



**\$132.14** / resident day

Flow through funding has no impact on NOI

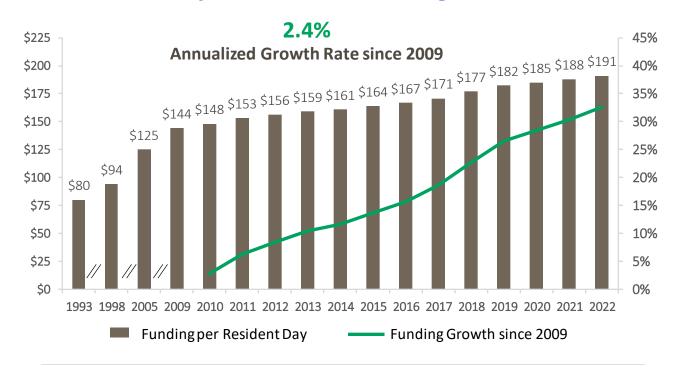
#### Resident Co-Payment



**\$58.88** / resident day

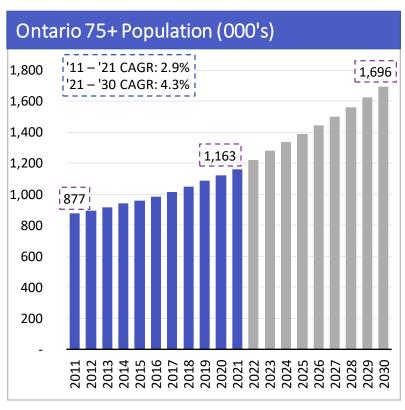
Operator profits are retained through accommodation funding

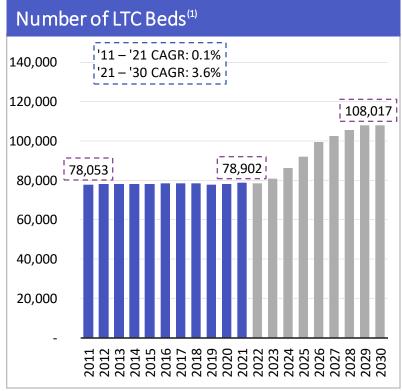
#### **Historically Stable and Increasing Per Diem**

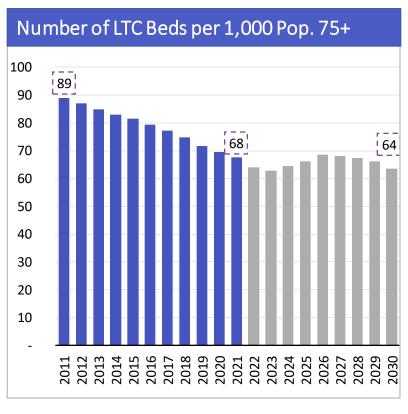


Sienna is actively working with other sector participants and the Ontario government to **ensure funding is aligned** with the significant **inflationary pressures** 

## **Ontario Long-Term Care Market Overview**







Source: Statistics Canada, Financial Accountability Office of Ontario

(1) Assumes 30,000 new beds are developed by 2030

The **75+ population** is expected to **increase by 46%** from 2021 to 2030, while the number of **LTC beds** is only projected to **increase by 37%** in Ontario

# **Ontario Long-Term Care Redevelopments**

- **2,600 bed licence allocations** received from the Ontario Ministry of Long-Term Care to redevelop Sienna's aging portfolio
- Development momentum slowed amid supply chain disruptions, cost escalations and high inflation





Sienna, together with other sector participants is actively working with the Ontario government to revise the current construction funding model to ensure economic feasibility of redevelopments

Operating & Financial Results



### **Q3** Financial Results

Total Adjusted Revenue	Q3 2022 <b>\$189.2M</b> Q3 2021 <b>\$170.4M</b>
Retirement Same Property NOI	Q3 2022 <b>\$15.0M</b> Q3 2021 <b>\$13.1M</b>
Long-Term Care ("LTC") Same Property NOI	Q3 2022 <b>\$17.8M</b> Q3 2021 <b>\$19.6M</b>
Operating Funds from Operations per share	Q3 2022 <b>\$0.246</b> Q3 2021 <b>\$0.272</b>
Adjusted Funds from Operations per share	Q3 2022 <b>\$0.227</b> Q3 2021 <b>\$0.234</b>

# Retirement Same Property NOI

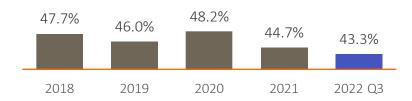
benefitting from occupancy improvements and rental rate increases

#### Long-Term Care Same Property NOI

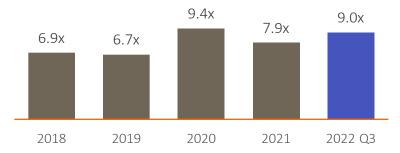
impacted by higher operating costs with respect to labour, utilities & insurance, as well as higher unfunded pandemic expenses

### **Financial Position**

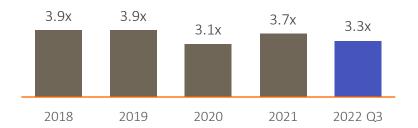
#### **Debt to Gross Book Value**

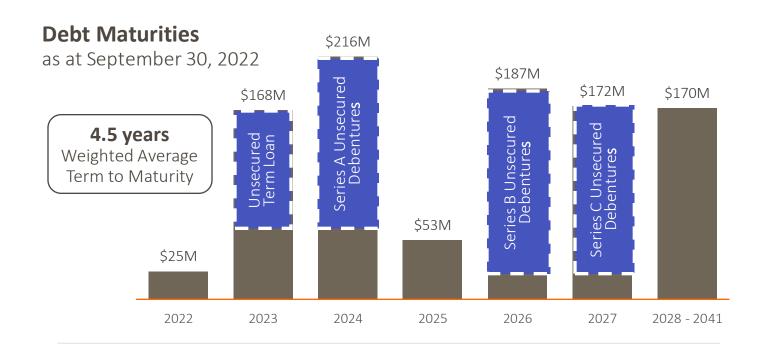


#### **Debt to Adjusted EBITDA**



#### **Interest Coverage Ratio**





On October 26, 2022, Sienna **upsized** its unsecured revolving credit facility by **\$100M** and **extended** the term by **2 years** 

# **Addressing a Tight Labour Market**

- New scheduling and call-out technology to fill staffing gaps nearly complete in LTC with rollout scheduled at retirement residences in 2023
- Offering additional shifts to part-time team members
- Pilot program supporting placements of Ukrainian refugees
- Launch of SPARK, Sienna's version of Dragon's Den





Making significant investments to bridge existing labour gap and build a team for our growing Company

# **Attracting and Retaining a Diverse Team**

#### **A Leader in Gender Diversity**

Recognized in the Globe and Mail's 2022

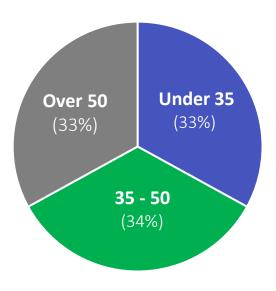
"Women Lead Here" for commitment to gender diversity and support of female leaders

80%
Female Leaders\*

**50%**Female Executives

#### A Broad and Balanced Age Range

An **intergenerational team** is crucial for the success of Sienna, where **everyone can thrive**, **regardless of age** 



At Sienna, we nurture a culture in which people of diverse backgrounds, race, age and gender have **equal opportunity** to achieve their potential

<sup>\*</sup>includes nearly 400 leadership positions





### **Board of Directors & Senior Executive Team**

#### **Board of Directors**

**Shelly Jamieson** – Chair

**Paul Boniferro** 

**Dr. Gina Cody** 

**Nitin Jain** 

Paula Jourdain Coleman

**Brian Johnston** 

**Stephen Sender** 

#### **Top Quartile Ranking**

in Globe & Mail's

**2021 Board Games** 

reflecting Sienna's high quality governance practices

#### **Senior Executive Team**

#### **Nitin Jain**

Director, President & CEO

#### **Jennifer Anderson**

Long-Term Care Operations, EVP

#### **Mark Lugowski**

Retirement Operations, EVP

#### **Teresa Fritsch**

Chief Corporate Officer, EVP

#### Olga Giovanniello

Chief Human Resources Officer, EVP

#### **David Hung**

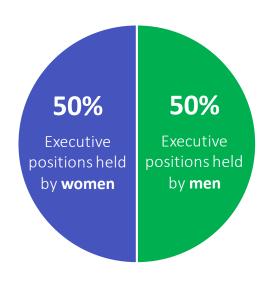
Chief Financial Officer & EVP

#### **Adam Walsh**

General Counsel, SVP

#### Nancy Webb

Public Affairs & Marketing, SVP



## **Strong Fundamentals**

Sienna's strategic approach to operating and growing the Company focuses on building a best-in-class portfolio through acquisitions, development and redevelopment, making enhancements to the retirement and long-term care platforms, recruiting and retaining a high-performing and diverse team and optimizing the Company's balance sheet and capital structure.

# Large operating platform

with an experienced leadership team focused on high quality care and resident-focused experience; striving to bring happiness into residents' lives is a key priority

# Balanced portfolio

of government-funded long-term care and private-pay retirement residences with growth potential in key Canadian markets

# Strong balance sheet and liquidity

supported by investment grade credit rating, a large pool of unencumbered assets and financial flexibility

# Compelling Outlook

with an aging population, high demand for long-term care and a slowdown in the future supply of retirement residences

# **Contact Information**

Sienna Senior Living Inc. siennaliving.ca

t: (905) 477-4006

e: investors@siennaliving.ca

