

We welcome both visitors and essential caregivers back to Deerwood Creek Care Community. We have included a list of guidelines for each type of interaction with your loved one.

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| Visitors | Definition: Are any family member, close friend or neighbor coming to the home to see a resident. |
| Outdoor Visits | <ul style="list-style-type: none"> ○ All visits will take place at the designated locations at the rear of the care community, for 30 minutes as weather permits. ○ Visitors are encouraged to bring their own masks (cloth is acceptable) and is required to be worn for the duration of the visit. ○ Hand hygiene is essential ○ |
| Indoor Visits | <ul style="list-style-type: none"> ○ All 30 minute visits will be hosted in the lobby at Deerwood Creek Care Community ○ Surgical/procedure masks will be provided at the screening station and must be worn throughout the visits. ○ Families will attest to a negative COVID 19 test result conducted within two weeks prior to the visit. ○ Hand hygiene is to be completed |

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| Essential Caregivers | Definition: Are individuals who provide care services to one resident at a home. In many cases, these essential caregivers are family members. |
| | <p>Essential caregivers will be predetermined by the Director of Care with the following considerations being met:</p> <ul style="list-style-type: none"> - A resident’s family member who can demonstrate that they provide direct care to the resident i.e.: feeding, bathing, exercise, emotional support, cognitive stimulation, etc. <p>If you wish to be considered as an essential caregiver, please contact the Director of Care Caterina Ierino at (416) extension 1103 or email: Caterina.ierino@siennialiving.ca.</p> |

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| | <p>There is a limit of 3 essential caregivers per home area at a time.</p> <ul style="list-style-type: none">○ Only one caregiver per resident at a time not to exceed two hours per resident visit.○ These visits will be scheduled with the following criteria:<ul style="list-style-type: none">▪ Arrival time▪ Services provided to resident▪ Length of visit○ Visits limited to your loved one only.○ Access to the courtyard is permitted, as long as physical distancing is maintained. |
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If you have any questions regarding the essential visitors, please contact our Resident Family Experience Coordinator Jennifer Fellowes at (416) 213-7300 Ext 1107 or via email: Jennifer.Fellowes@siennialiving.ca.