



Important updates from Sienna on COVID-19

03/13/2020

The health and wellbeing of residents and team members is the top priority for Sienna and we will continue to keep you informed as we monitor the evolving situation with COVID-19. Please continue to check our website for updates and other related information.

- **We have no COVID-19 in any Sienna residence.**
- **We are instituting one-point of entry for all residences with active screening protocols and procedures.** Appropriate signage will redirect team members, residents, and visitors.
- Active screening occurs each time someone enters the residence.
- We have best practice infection control practices in place, overseen by our infection control physician and team.
- We have an Incident Management Team, who meet regularly to ensure that we are following all public health instructions and are able to respond to various scenarios.

We ask for your support with important control measures continue to reduce the risk of transmission of any illnesses, including COVID-19:

- **Please do not visit anyone in the residence when feeling ill or experiencing respiratory symptoms.**
- **Each time you enter the residence, please go through the screening process and answer all of the questions carefully.**
- Wash your hands frequently and thoroughly with soap and water and alcohol-based hand sanitizer in between hand washing.

Others ways to protect yourself, your loved ones and other around you include:

- Cover your nose and mouth when you sneeze or cough; or sneezing or coughing into your sleeve/arm;
- Avoid touching your eyes, nose and mouth with unwashed hands; and
- Avoid close contact with people who are ill.