

t: (416) 243-8879
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2005 Lawrence Avenue West
Toronto, ON M9N 3V4
siennaliving.ca



Tuesday October 27th, 2020

Dear Families,

At Weston Terrace Care Community, we are experiencing some operational changes and shifts in routine related to the management and/or prevention of the COVID-19 virus. We want to reassure you that we are taking important steps to keep your loved one safe and keep you informed.

We will be circulating and posting residence-specific and provincial updates on a weekly basis. Our team is always available to answer your questions and to ensure you feel supported during this time. Thank you!

Here is an update on the current status at Weston Terrace Care Community:

- **Number of overall resolved cases: 0 Resolved**
- **Number of active resident cases: 0 active cases; 0 symptomatic resident swabs pending**
- **Number of team member cases: 0 active; 1 resolved PSW student; Routine swabbing of team members is ongoing**
- There are currently no resident home areas under confirmed or suspected outbreak.
- We continue to actively screen residents 2 times per day and will reswab residents who begin to exhibit any symptoms – which is essential in quickly identifying anyone who becomes COVID-19 positive, despite the fact these residents may have previously tested with negative results.

This is how we are keeping residents and team members safe:

- We have physical distancing measures in place at meal times therefore residents are eating in the dining room or one of the activity rooms during all meals.
 - All team members are wearing surgical face masks and are having their temperature taken twice per shift.
 - There is frequent monitoring of all residents' health, including temperatures checks twice daily.
 - There is rigorous frequent cleaning and disinfecting of all surfaces.
 - We are asking families for their assistance in not sending any non-essential items to their loved ones
 - **DROP OFF OF ESSENTIAL ITEMS**
 - Please ensure what you are dropping off has been approved by either a member of the nursing leadership team or the DRP when you are scheduling your visit. The protocol for drop off is as follows:
 - Please do not come into the building
 - Please label the essential items and place them in a washable container/bag. This will be sanitized when reception picks up
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- Please call reception from the intercom system to inform them of the items being left in the double set of doors at the front.
- It is not always possible for reception to come to the door immediately, so please leave your item as once they are informed they will ensure it gets brought into the building then sanitized.

Home Update:

- **UPCOMING RESIDENT/FAMILY EDUCATION OPPORTUNITY:** The Resident & Family coordinators, Katie and Stephanie, will be hosting a 2-part education session that would be virtual for families and residents. It will be hosted by a selection of panelists who are very educated on Palliative care/pain management:
 - **Wednesday October 28th @4:00pm:** What to expect at end of life? What does palliation/disease trajectory look like within the context of a COVID-19 pandemic? Hosted by Linda Forsen – Clinical Nurse Consultant with the Hospice Palliative Care Team for the Central LHIN.
 - **Topic: Education Surrounding End of life Part 1**
Time: Oct 28, 2020 04:00 PM Eastern Time (US and Canada)
Join Zoom Meeting
<https://siennaliving.zoom.us/j/99340164791?pwd=cE5xQVJZc1FCN2plMVdQemRsZW1jUT09>
 - Meeting ID: 993 4016 4791
 - Passcode: 524938
 - One tap mobile
 - +17789072071,,99340164791#,,,,,0#,,524938# Canada
 - +14388097799,,99340164791#,,,,,0#,,524938# Canada
 - **Wednesday November 4th @4:00pm:** Making difficult decisions, advance care planning and managing emotions around conversations about resident health care wishes. Hosted by Laura Petta – Social Worker with the Toronto Central LHIN, and Hazel Sebastian – Psychogeriatric Resource Consultant.

Staying connected and engaged:

- There are no longer indoor or outdoor visits
 - Window visits and skype video calling are available options for you to connect with your loved one. If you are interested please speak with Melinda Rodriguez.
 - Essential Caregiving is an alternative to be in contact with your loved one. It does require you to attest you have received a negative swab within the last 14 days. If you are interested please speak with Stephanie Seguna.
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- All Short Stay Leaves and Temporary Absences will be limited to medically necessary appointments at this time with consultation from the nursing leadership.

Do you still have questions about COVID-19?

- Please do not hesitate to email us at westonterracecommunications@siennaliving.ca for more information or alternatively call and ask to speak with Stephanie or Katie
- Weston Terrace's family council is here to assist you. If you would like to be connected with the family council, please email them at familycouncil.wt@gmail.com
- If there are any other questions you may have, please connect with John Seebach our Executive Director at extension 20000 and/or email him at john.seebach@siennaliving.ca

We also have helpful resources on our website www.siennaliving.ca.

We are in this together and we'll get through this together.
