

t: (905) 477-4006
f: (905) 415-7623
302 Town Centre Blvd., Suite 300
Markham, ON L3R 0E8
siennialiving.ca



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Dear residents, families, team members and stakeholders,

I want to begin by thanking each of you for your ongoing support. I continue to be committed to keeping you apprised of all that is happening on a number of fronts.

COVID-19 Readiness

As we all know, the second wave has arrived. I want to assure you we are applying what we learned from the first wave to strengthen how we respond to the second wave. We have taken many important steps to prepare and I encourage you to read about them [here](#). Our medical consultants – Dr. Andrea Moser, a preeminent leader in the care of the elderly and long-term care, and Dr. Allison McGeer, one of Canada’s foremost authorities on infectious diseases – are providing invaluable advice and expertise as you will see in [this video](#).

I also want to recognize the Ontario government for their recent long-term care announcements of increased pay for personal support workers and an eight week supply of PPE for every residence. Their continued support for our teams is very appreciated.

You will find [specific updates here](#). As we navigate the second wave together, we promise to keep you informed of the status at each of our residences.

Development and Redevelopment

Recently, Ontario’s Ministry of Long-term Care put out a call for submissions to redevelop and develop Long-Term Care campuses and we submitted applications relating to a number of our Class B/C LTC residences.

I am happy to share that one of the applications we have submitted includes the active pursuit of a partnership between Sienna and Scarborough Health Network to develop a new 320-bed long-term care campus at Altamont Care Community. This collaborative approach being explored will allow us to provide integrated care for the growing needs of the local community through the redevelopment of the 159 existing beds and the development of 161 new ones. There are still many details to work out including formal approval from the Ministry, however, this is a significant and exciting direction I wanted to share with you.

Lastly, we are pleased to be moving forward with some renovations at Camilla Care Community. We are investing up to a quarter of a million dollars to implement a series of improvements that will enhance the safety and comfort of residents and team members.

All of these plans are a reflection of our commitment to provide the best possible care to the seniors we serve.

I want to close by thanking you for your support as we respond to the threat of the second wave. Our team continues to work very hard to ensure that we are doing everything possible to protect residents, team members and families. I ask that you stay in touch with us and check [our website](#) regularly for our visiting

guidelines. If you are visiting, please come only if you are well, wear the PPE provided and minimize your contact with others within the residence.

Nitin Jain