

November 2022



## **Cautionary Note**

Certain information in this presentation may contain forward-looking information. Actual results could differ materially from conclusions, forecasts or projections in the forward-looking information, and certain material factors or assumptions were applied in drawing conclusions or making forecasts or projections as reflected in the forward-looking information.

Additional information about the material factors, assumptions and/or risks that could cause actual results to differ materially from the conclusions, forecasts or projections in the forward-looking information, and the material factors or assumptions that were applied in drawing a conclusion or making a forecast or projection as reflected in the forward-looking information are as disclosed in the company's disclosure documents filed on SEDAR from time to time, including but not limited to the company's most recent MD&A and AIF (www.sedar.com).

#### Sienna at-a-glance

Sienna Senior Living Inc. (SIA: TSX) is one of Canada's leading owners and operators of seniors' residences with high quality assets in Ontario, Saskatchewan and British Columbia.

42 Long-term Care Communities (6,632 beds)



13 Managed Residences (1,461 beds/suites)

As at September 30, 2022

Sienna offers a full range of seniors' living options, including **independent living** and **assisted living** under its Aspira retirement brand, **long-term care**, and specialized programs and services.



**~12,000** Dedicated Team Members

> **50** Years of Operations

**\$0.94** Annual Distribution/Share

> \$351M Available Liquidity

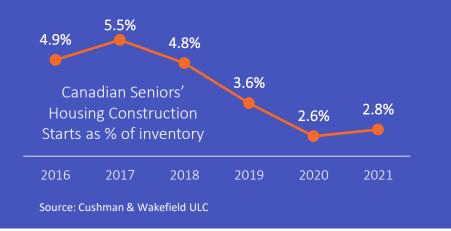
> > As at November 9, 2022

### **Investment Highlights**

1	Leading <b>diversified</b> Canadian seniors' living provider with a <b>balanced portfolio</b> of retirement residences and long-term care communities
2	Compelling demographics with 85+ age group expected to triple in Canada in the next 25 years
3	Needs-driven business supported by strong balance sheet and significant liquidity
4	Accretive acquisitions further enhanced through joint ventures
5	Trading at a discount to Canadian REITs and peers based on analysts' 2022 Price/AFFO multiples
6	Stable dividend with <b>attractive ~8% yield</b>

### **Compelling Canadian Seniors' Living Fundamentals**

- Canadian seniors' population in the 85+ age group expected to triple over next 25 years according to 2021 census
- One in four people 85+ years of age already lives in a seniors' living setting
- Notable decline in construction starts in recent years





### **A Diversified Portfolio**

#### Retirement

- **High quality residences** in key Canadian markets
- **Community-focused** service offerings and programs under **Aspira brand**
- Development and expansion potential

#### Long-term Care

- Well-located care communities in Ontario and British Columbia
- **High demand for long-term care** with rapidly aging population
- Stable revenue stream supported by government funding for resident care



#### **Growing Retirement Platform**



**12-property retirement portfolio** acquired in Saskatchewan and Ontario in May 2022













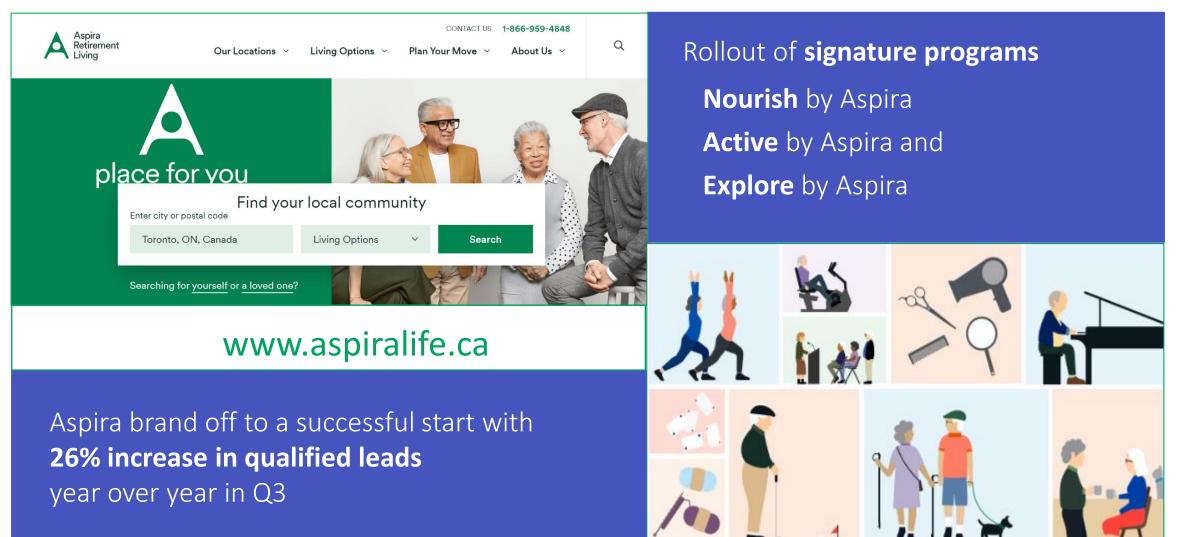








### **Strong Response to Aspira Retirement Brand**



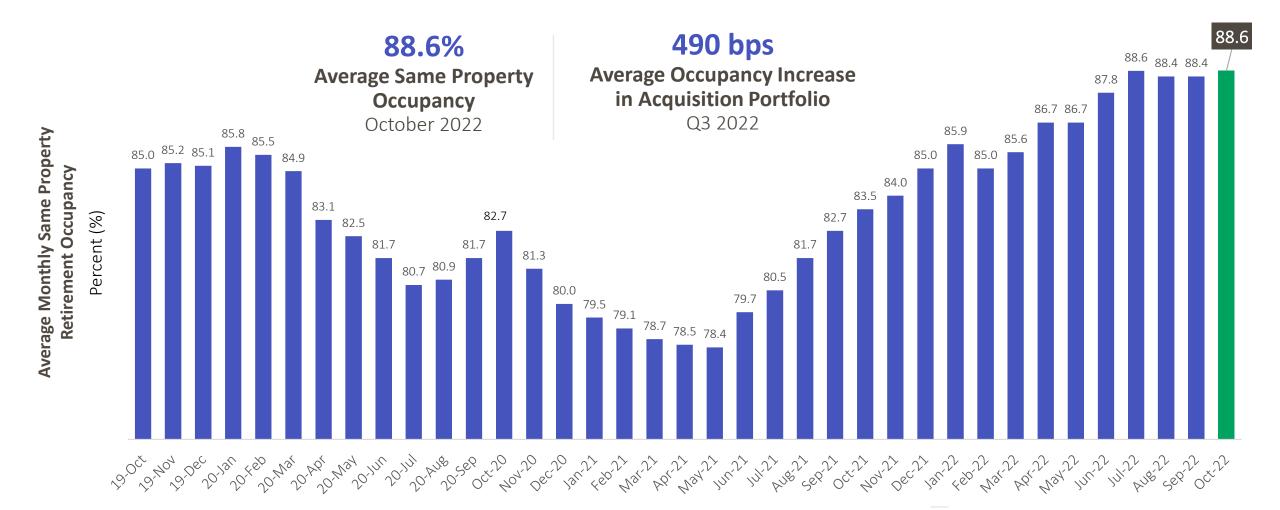
### **Marketing & Sales Initiatives**

Marketing and sales teams continue to **generate strong interest** in retirement residences by

- Building and maintaining excellent relationships with healthcare providers and local business partners
- Successful integration of 12 retirement residences acquired in Q2 2022
- Leveraging Aspira brand through
  - offering personalization and expanded choices to residents
  - invigorating team members as a result of successful rebranding initiatives



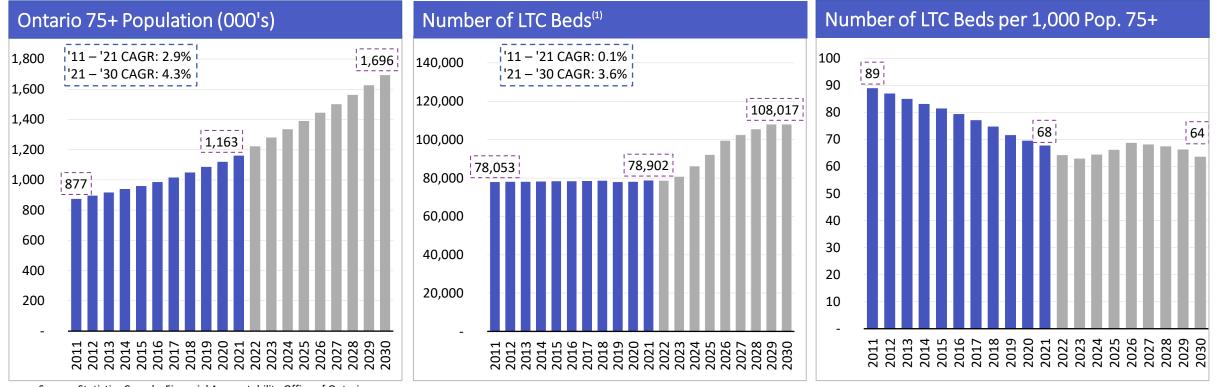
#### **Retirement Occupancy at Multi-Year High**



#### **Implementing a New Long-Term Care Platform**



#### **Ontario Long-Term Care Market Overview**



Source: Statistics Canada, Financial Accountability Office of Ontario

(1) Assumes 30,000 new beds are developed by 2030

The **75+ population** is expected to **increase by 46%** from 2021 to 2030, while the number of **LTC beds** is only projected to **increase by 37%** in Ontario

#### **Ontario Long-Term Care Redevelopments**

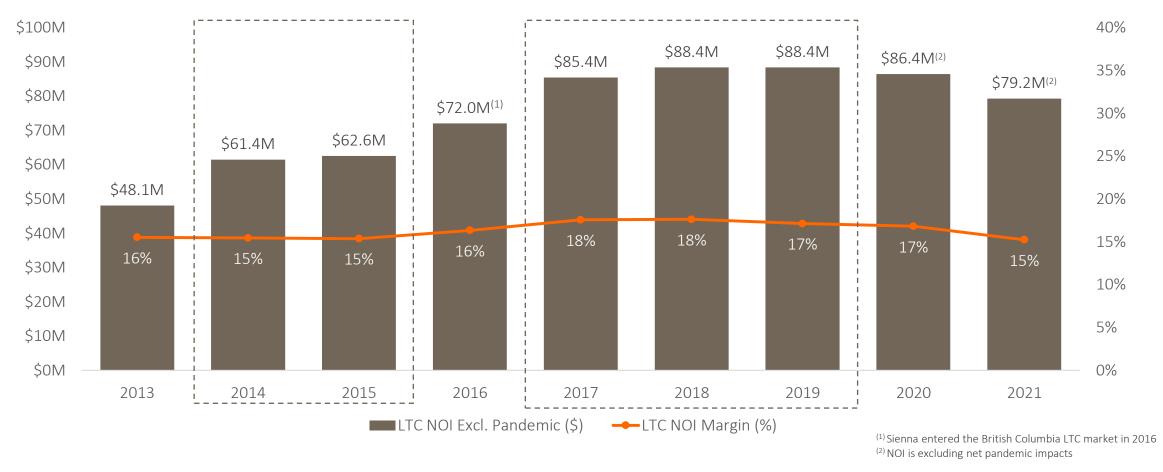
- 2,600 bed licence allocations received from the Ontario Ministry of Long-Term Care to redevelop Sienna's aging portfolio
- Development momentum slowed amid supply chain disruptions, cost escalations and high inflation





Sienna, together with other sector participants is actively working with the Ontario government to **revise the current construction funding model to ensure economic feasibility** of redevelopments

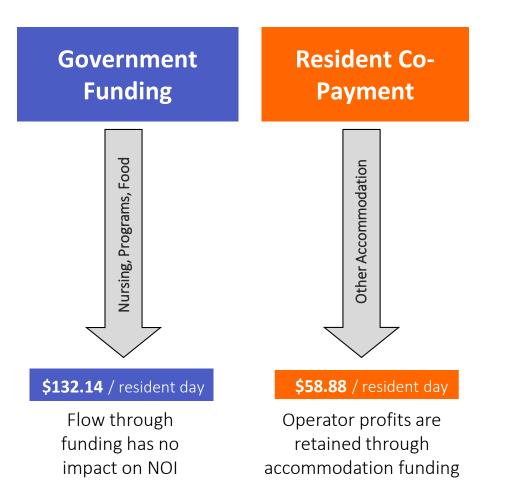
#### **Long-Term Care Net Operating Income and Margins**



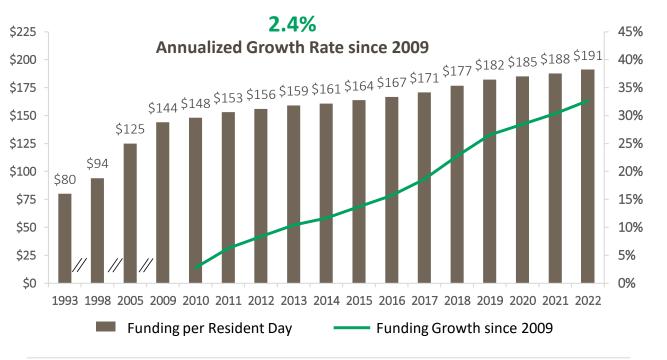
Long-term care NOI and margins have remained **stable over time**, although recent cost increases have been putting **pressure on margins** 

#### **Ontario Long-Term Care Funding Rate**

#### **Per Diem Components**



#### **Historically Stable and Increasing Per Diem**



Sienna is actively working with other sector participants and the Ontario government to **ensure funding is aligned** with the significant **inflationary pressures** 

## Operating & Financial Results



### **Q3 Financial Results**

Total Adjusted Revenue	Q3 2022 <b>\$189.2M</b> Q3 2021 <b>\$170.4M</b>
Retirement	Q3 2022 <b>\$15.0M</b>
Same Property NOI	Q3 2021 <b>\$13.1M</b>
Long-Term Care ("LTC")	Q3 2022 <b>\$17.8M</b>
Same Property NOI	Q3 2021 <b>\$19.6M</b>
<b>Operating Funds from Operations</b>	Q3 2022 <b>\$0.246</b>
per share	Q3 2021 <b>\$0.272</b>
Adjusted Funds from Operations per share	Q3 2022 <b>\$0.227</b> Q3 2021 <b>\$0.234</b>

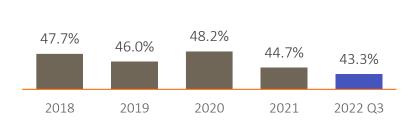
Retirement Same Property NOI

benefitting from occupancy improvements and rental rate increases

#### Long-Term Care Same Property NOI

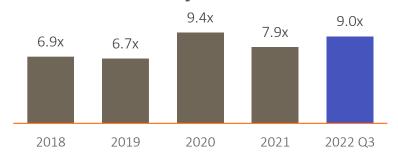
impacted by higher operating costs with respect to labour, utilities & insurance, as well as higher unfunded pandemic expenses

### **Financial Position**

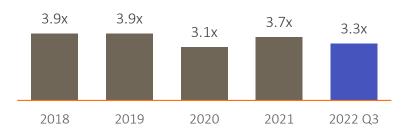


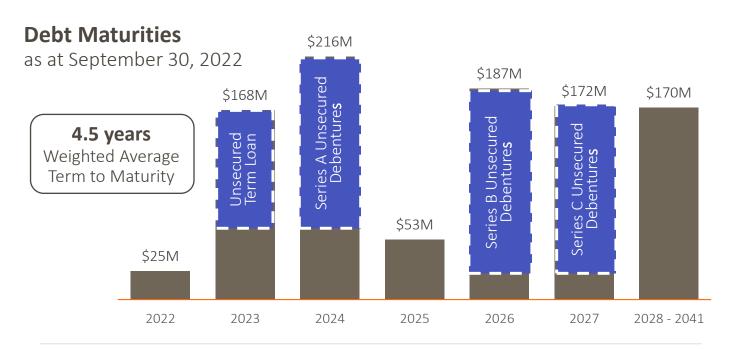
**Debt to Gross Book Value** 

**Debt to Adjusted EBITDA** 



#### Interest Coverage Ratio





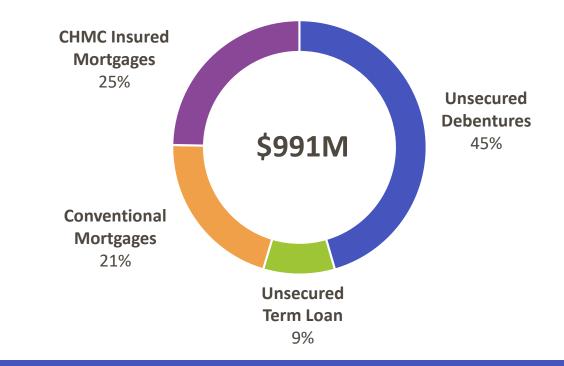
On October 26, 2022, Sienna **upsized** its unsecured revolving credit facility by **\$100M** and **extended** the term by **2 years** 

## **Debt Profile & Liquidity**

\$351M Available Liquidity as at November 9, 2022

#### **\$1.2B**

**Unencumbered Asset Pool** as at November 9, 2022 **Debt Capitalization** as at September 30, 2022



Maintaining a **diversified debt portfolio** and **ample liquidity** to manage cash flow requirements in the foreseeable future

### **Addressing a Tight Labour Market**

- New scheduling and call-out technology to fill staffing gaps nearly complete in LTC with rollout scheduled at retirement residences in 2023
- Offering additional shifts to part-time team members
- Pilot program supporting placements of Ukrainian refugees
- Launch of SPARK, Sienna's version of Dragon's Den





Making significant investments to **bridge existing labour gap** and **build a team for our growing Company** 

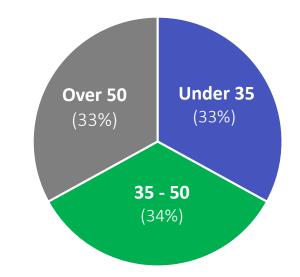
## **Attracting and Retaining a Diverse Team**

#### **A Leader in Gender Diversity**

Recognized in the Globe and Mail's 2022 **"Women Lead Here"** for commitment to gender diversity and support of female leaders

#### A Broad and Balanced Age Range

An **intergenerational team** is crucial for the success of Sienna, where **everyone can thrive, regardless of age** 



80% 50% Female Leaders\* Female Executives

\*includes nearly 400 leadership positions

At Sienna, we nurture a culture in which people of diverse backgrounds, race, age and gender have **equal opportunity** to achieve their potential

Our Purpose Cultivating Happiness in Daily Life

Our Vision Canada's Most Trusted and Most Loved Seniors' Living Provider

### **Board of Directors & Senior Executive Team**

#### **Board of Directors**

Shelly Jamieson – Chair Paul Boniferro Dr. Gina Cody Nitin Jain Paula Jourdain Coleman

**Brian Johnston** 

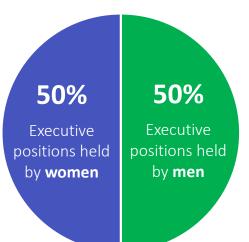
**Stephen Sender** 

#### Top Quartile Ranking

in Globe & Mail's **2021 Board Games** reflecting Sienna's high quality governance practices

#### **Senior Executive Team**

Nitin Jain Director, President & CEO Jennifer Anderson Long-Term Care Operations, EVP Mark Lugowski Retirement Operations, EVP Teresa Fritsch Chief Corporate Officer, EVP Olga Giovanniello Chief Human Resources Officer, EVP David Hung Chief Financial Officer & EVP Adam Walsh General Counsel, SVP Nancy Webb Public Affairs & Marketing, SVP



### **Strong Fundamentals**

Sienna's strategic approach to operating and growing the Company focuses on building a best-in-class portfolio through acquisitions, development and redevelopment, making enhancements to the retirement and long-term care platforms, recruiting and retaining a high-performing and diverse team and optimizing the Company's balance sheet and capital structure.

## Large operating platform

with an experienced leadership team focused on high quality care and residentfocused experience; striving to bring happiness into residents' lives is a key priority

#### Balanced portfolio

of government-funded long-term care and private-pay retirement residences with growth potential in key Canadian markets

# Strong balance sheet and liquidity

supported by investment grade credit rating, a large pool of unencumbered assets and financial flexibility

#### Compelling Outlook

with an aging population, high demand for long-term care and a slowdown in the future supply of retirement residences

### Contact Information

Sienna Senior Living Inc. siennaliving.ca t: (905) 477-4006 e: investors@siennaliving.ca

