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November 20, 2020

Dear Families and Friends of Sienna Care Communities,

As COVID-19 cases continue to increase across Ontario, we must be extra vigilant in our pandemic management practices to stop the spread of the virus and protect residents, team members and you.

On November 18, the Ontario government announced changes to COVID-19 testing in long-term care homes in the province's orange and red zones. This includes:

- Moving to **weekly** testing for all staff, essential caregivers and support workers, and
- Required **proof** of a negative test result.

We know that early detection is key to mitigation and keeping COVID outside our doors, so we are pleased to implement these additional steps as a further enhancement to our efforts to prevent the spread of COVID-19.

While we await further direction from the government, we are exploring the best ways to operationalize these changes on-site for team members. We will provide further details and information next week.

We thank you for your ongoing support as we do everything in our power to manage the pandemic and keep residents and team members safe. We also encourage you to visit our website regularly to review our updated policies and our most current [outbreak updates](#). If you have any questions, please feel free to send them to us at: COVID-19questions@siennialiving.ca and we will do our best to respond within 48 hours.

Sincerely,

Stephen Foster
Executive Vice President,
Long-Term Care Operations

Philippa Welch
Vice President,
Clinical Operations