



Important updates from Sienna on COVID-19

Update for 03/20/2020

The health and wellbeing of residents and team members is the top priority for Sienna and we will continue to keep you informed as we monitor the evolving situation with COVID-19. Please continue to check our website for updates and other related information.

We have no COVID-19 cases in any Sienna residence.

New Updates

Effective March 20th, we have implemented the following mandatory enhanced entry precautions at all residences:

- Anyone being admitted from hospital or the community to either a Long-Term Care or Retirement residence must be in self-isolation for 14 days.
- As part of active screening, we will now be taking temperatures at entry points.
- The definition of non-essential visitors now includes service providers such as hairdressers, fitness, yoga instructors, entertainers, and any other external parties who provide services to residents.
- Social distancing of residents.
- Restricting residents from leaving the residence other than for emergency/essential appointments as approved by the management team.
- Only virtual tours are to be provided. No in-person tours will occur.

Important to note:

- Private companions are part of the circle of care and may enter after being screened.

If you have any questions about the updates or Sienna's response to COVID-19, Please contact us at COVID-19questions@siennialiving.ca.

Thank you for your understanding and support in our shared effort to ensure the health and safety of residents, families and team members.

Others ways to protect yourself, your loved ones and other around you include:

- Cover your nose and mouth when you sneeze or cough; or sneezing or coughing into your sleeve/arm;
- Avoid touching your eyes, nose and mouth with unwashed hands; and
- Avoid close contact with people who are ill.