

Update on Rideau Retirement Residence – September 16, 2020

COVID-19 Cases:

There is currently one resident who has tested positive for COVID-19.

The team is working closely with Public Health and all proper precautions and directives are in place.

- All team members are wearing surgical face masks and having their temperature taken twice per shift.
- Isolation protocols are in place.
- Frequent monitoring of all residents' health, including temperatures checked twice daily.
- Rigorous frequent cleaning and disinfecting of all surfaces.
- No non-essential visitors and active screening for any essential visitor, including temperature checks continues.

We are grateful for the support of local health partners who are providing additional resources and expertise.

We will continue to keep families informed through calls and messages and will do everything possible to help them connect with their loved one.

Thank you for your support as we work together to safeguard residents and team members. We are grateful for the acts of kindness from community members, which go a long way to keeping spirits up. Please visit our [dedicated webpage](#) to see heartwarming stories of community support.

You can send any question to us by email at COVID-19questions@siennaliving.ca.