

t: (905) 477-4006  
f: (905) 415-7623  
302 Town Centre Blvd., Suite 300  
Markham, ON L3R 0E8  
[siennaliving.ca](http://siennaliving.ca)



April 23, 2020

### **A thank you to our healthcare heroes**

COVID-19 continues to have significant impacts around the globe. Senior living residences are at the centre of the COVID-19 crisis in Canada, as the virus disproportionately targets our seniors.

Our 12,000 team members are working day and night to safeguard residents, their colleagues and themselves against this virus. Their dedication to residents, to each other, and their resolve in fighting COVID-19 are nothing less than heroic. Our team members are working very long hours and juggling responsibilities at home with the incredible demands of a very challenging situation in every residence.

Despite this, Sienna has some long term care residences in Ontario that have been particularly hard hit. We want to acknowledge the many partners who are supporting these residences and appreciate the responsiveness and expertise:

- The provincial government's strong support of the sector, their leadership, helpful measures and commitment to funding the extraordinary costs and for deploying federal assistance to homes most affected by the impact of COVID- 19.
- The Registered Nurses Association of Ontario, the Ontario Long Term Care Association and the Ontario Retirement Communities Association.
- All public health units, Regional Ontario Health Teams, Local Health Integration Networks and the many hospitals:
  - Humber River Hospital
  - Trillium Health Partners
  - Scarborough Health Network
  - Southlake Regional Health Centre
  - The Ottawa Hospital
  - Michael Garron Hospital

With the support of these partners and others, we are confident that we can turn this situation around in the coming days and weeks. We are eternally grateful for the commitment, expertise and support of all who are in this together – fighting COVID-19 and its devastating impact on the residents, families and team members working in these residences.