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April 6, 2021

## Dear residents, families, team members and stakeholders,

There is a lot in the news right now relating to COVID-19. From increasing case numbers in Canada, and subsequent government response measures, to evolving recommendations on which vaccines should go to which populations. I wanted to take a moment to highlight a few points on where Sienna stands at this critical moment:

- Our COVID-19 infrastructure remains in place and at the ready. From screening and on-site Rapid Antigen Testing, to supplies of Personal Protective Equipment, we continue to use every tool at our disposal to maximize the safety of our residents, their families, and team members
- Vaccinations are steadily progressing across the Sienna Community. As of today, 86% of
  residents in Care Communities, and 68% of residents in retirement residences have received
  two doses of vaccine. Further, 72% of team members in Care Communities, and 62% of Team
  Members in retirement homes have received at least one dose of vaccine
- Our team efforts and partnerships have been delivering results. Currently, across our more than 80 residences and care communities, there are nine active cases of COVID (including both residents and team members), meaning 94% of Sienna properties have no active cases as of today
- We will continue to follow official guidance from public health agencies on the administration of vaccines, and our medical staff, led by Chief Medical Officer, Dr. Andrea Moser, and Chief Infection Prevention and Control Consultant, Dr. Allison McGeer, will remain available to our residents, their families, and team members to provide education, with the goal of continuing to strengthen our vaccination numbers
- We will continue to draw on the strong relationships that have been formed between our residences and care communities, local public health units, hospitals, governments and beyond, and continue leveraging our learning from the past year

While the approach of spring and the ongoing distribution of vaccine has given us all a renewed sense of hope, we remain as diligent as ever in protecting the Sienna community.

Sincerely, Nitin