



Sienna Senior Living Inc. - Proposed Class Action Discontinued

MARKHAM, Ontario, November 02, 2018 (Globe Newswire) -- Sienna Senior Living Inc. ("Sienna" or the "Company") (TSX: SIA) provides an update to the proposed class action that was launched against the Company in May 2018.

On October 25, 2018, the Ontario Superior Court of Justice issued an order discontinuing the proposed class action as a class action. The Company expects that this will be an individual claim and any potential liability pursuant to such claim will be covered by insurance and should therefore not have a material adverse impact on the business.

Sienna has a strong track record of providing quality senior living services and care. Sienna's Care Communities in Ontario and BC outperform provincial and national averages on the majority of [Canadian Institute for Health Information](#) publicly reported quality indicators, have a high resident satisfaction score, and have achieved the highest accreditation standards from the Commission on Accreditation of Rehabilitation Facilities (CARF Canada) and Accreditation Canada.

"We are pleased with the Court order discontinuing the proposed class action and are proud of the care and services our team members provide to help residents live fully every day," said Lois Cormack, President and Chief Executive Officer of Sienna.

ABOUT SIENNA SENIOR LIVING

Sienna Senior Living Inc. (TSX:SIA) is a leading seniors' living provider with 87 seniors' living residences in key markets in Canada. Sienna offers a full range of seniors' living options, including independent and assisted living, long-term and residential care, and specialized programs and services. Sienna also provides expert management services. Sienna is committed to national growth, while driving long-term value for shareholders. The Company's approximately 12,000 employees are passionate about helping residents live fully every day, and were the driving force behind Sienna being named one of Canada's Most Admired Corporate Cultures in 2017. For more information, please visit www.siennaliving.ca.

Forward-Looking Statements

Certain of the statements contained in this news release regarding the Company's expectations are forward-looking statements and are provided for the purpose of presenting information about management's current expectations. These statements are subject to significant known and unknown risks and uncertainties that may cause actual results or events to differ materially from those expressed or implied by such statements and, accordingly, should not be read as guarantees of future results. The forward-looking statements in this news release are based on information currently available and what management currently believes are reasonable assumptions. The Company does not undertake any obligation to publicly update or revise any forward-looking statements except as may be required by applicable law.

FOR FURTHER INFORMATION, PLEASE CONTACT:

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Fact Sheet

Quality of care and services, resident satisfaction and team member engagement at Sienna's care communities

At Sienna, we are proud of the more than 12,000 team members who are passionate about helping residents live fully every day. Sienna has a track record of delivering quality resident services and care.

Sienna's Focus on Quality and Satisfaction in Long-Term Care

- Sienna outperforms national and provincial averages on the majority of [Canadian Institute for Health Information \(CIHI\)](#) publicly reported quality indicators.
- Sienna residences are fully accredited by independent third-party organizations that assess care and quality standards against validated best practices. Our Ontario care communities were accredited by CARF (Commission on Accreditation of Rehabilitation Facilities) in October 2016, achieving 99% conformance to the quality standards. British Columbia residential care communities received Accreditation with Exemplary Standing, the highest possible status awarded by Accreditation Canada, in July 2018.
- All care communities in BC and Ontario are highly regulated by provincial legislation and standards, and we remain in good standing with regional health authorities.
- Sienna's care communities in Ontario are governed by the province's Excellent Care for All Act, and are required to develop annual Quality Improvement Plans (QIP's) that address quality, safety, and effective resident-centered care.
- Sienna's most recent team member engagement score was 88%.
- Sienna uses a validated third-party tool to survey residents and families, and the most recent resident satisfaction was 89%, with the voices of over 5,400 residents reflected.

Facts about today's long-term care residents

- Average length of stay for 75.4% of long-term care residents is less than one year.

Source: CIHI, Ontario Discharge LOS, period ending Jun 2018

- Nine out of 10 residents have cognitive impairment, which for one in three is considered severe.
- One in three residents are highly or completely dependent on team members.
- 46% of residents exhibit some form of aggressive behaviour related to their cognitive impairment or mental health condition.

Source: *This is Long Term Care 2017, OLTC*

How long-term care funding works in Ontario

Each long-term care operator in Ontario is granted a licence to operate by the government, which then provides funding for the staff and supplies to provide nursing and personal care, resident programs and support services, and raw food (used to make meals). Homes are required to follow the requirements of the *Long Term Care Homes Act*, and are inspected annually to ensure that they are complying with the more than 600 regulations.

Operators do not make any profit from Ministry funding.

Residents are required to pay a co-payment that ranges between approximately \$1,800 and \$2,600 a month, depending on whether accommodation is a basic, semi-private, or private room. In essence, this resident co-payment covers their “room and board”. The government sets the rate, while offering subsidies to those who can’t afford the co-payment.

This payment for resident accommodation is what long-term care homes use to pay expenses such as non-care staff, utilities, and mortgages as well as expenses that support infection control, regular building maintenance, and major capital repairs (such as a roof or heating system).

The funding, per resident, per day, is as follows:

- Approximately **\$96.26** per resident, per day for nursing and personal care such as assistance with personal hygiene, bathing, eating, and toileting
- **\$11.82** per resident, per day for specialized therapies, recreational programs, and support services
- **\$9** per resident, per day for raw food (ingredients used to prepare meals, including nutritional supplements)

SOURCES: 2017 Ontario Budget; 2017 Long-Term Care Home Level-of-Care Per Diem Funding Summary, Ontario Ministry of Health and Long-Term Care.